

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-specialist/>

		HIRING ORGANIZATION
CUSTOMER SUPPORT SPECIALIST		Confidential
		EMPLOYMENT TYPE
JOB LOCATION		Full-time
? Remote work from: USA		
		BASE SALARY
DESCRIPTION		INR 30,000 - INR 50,000
Job Title: Customer Support Specialist		
Company: PrimeCare Solutions		
Location: Remote		? December 20, 2024
Position Type: Full-Time		

Job Overview

PrimeCare Solutions is looking for a motivated and empathetic **Customer Support Specialist** to join our growing team. This fully remote role offers the chance to deliver exceptional service and build strong relationships with customers worldwide.

Key Responsibilities

- Respond to customer inquiries via email, chat, and phone in a timely and professional manner.
- Resolve customer issues and complaints efficiently while maintaining a positive experience.
- Document customer interactions and feedback to improve services and processes.
- Work collaboratively with internal teams to address customer concerns.
- Assist in onboarding new customers and ensuring they are comfortable with our services.

Required Skills

- Strong communication and interpersonal skills.
- Ability to handle customer concerns empathetically and professionally.
- Proficient in problem-solving and conflict resolution.
- Familiarity with customer support tools and CRM software.
- Ability to work independently and manage time effectively in a remote environment.

Qualifications

- Previous experience in customer support or a related role is preferred.
- A high school diploma or equivalent is required; a bachelor's degree is a plus.

Career Growth Opportunities

At PrimeCare Solutions, we value your growth and provide clear pathways for professional advancement in customer support and beyond.

Company Culture And Values

We are committed to fostering a supportive, inclusive, and collaborative culture. Customer satisfaction is at the heart of everything we do, and we empower our team to make a real difference.

Compensation And Benefits

- Competitive salary and benefits package.
- Flexibility to work remotely.
- Opportunities for training and development.

Contact Us

Call **08069824660** for more details and to apply.